Behavioral Health Program Manager

- 1. Provides information to individuals and families about the Medi-Cal program and refers to Medi-Cal eligibility sites. (4)
- 2. Translates materials for public distribution as needed by the division. (4)
- 3. Coordinates Medi-Cal covered health services for a client. (6)
- 4. Assists in the development of special trainings for contractors as identified. (12, 13)
- 5. Coordinates the submission of reports by contractors, for incorporation into overall quarterly report to CSAT. (12, 13)
- 6. Develops quarterly narrative reports based on contractor data. (12, 13)
- 7. Develops quarterly fiscal summary reports based on contractor data. (12, 13)
- 8. Oversees and facilitates monthly meetings for Federal grant contractors. (12, 13)
- 9. Oversees the development and implementation standards by contractors. (12, 13)
- 10. Develops strategies to enhance services to Medi-Cal clients and close Medi-Cal service gaps. (15, 17)
- 11. Coordinates interagency collaboration to enhance the delivery and access to Medi-Cal services, including those impacted by welfare reform. (15, 17)
- 12. Analyzes data as part of program development for Medi-Cal program services. (15, 17)
- 13. Assists in the planning or development of services, as assigned. (15, 17)
- 14. Assists in the development of administrative operating policies and procedures and manuals. (15, 17)
- 15. Collaborates with outside agencies to improve the delivery of health and Medi-Cal services. (15, 17)
- 16. Complete daily Medi-Cal Administrative Activities (MAA) time survey. (20)
- 17. Attends training related to the performance of MAA. (20)

Employee Signature (please sign in blue ink)

Date

Employee Name (printed)